Reset Your Password

Every supplier has a unique username and password which allows them to access the Jaggaer supplier network. This information is stored within Jaggaer’s database and is not visible to IU staff.

If you need to reset or recover your username or password, you must follow the steps outlined below or contact Jaggaer directly. IU staff are not able to assist with these questions.

These steps require the use of the email address you used to establish your supplier portal.

If you do not have this information, contact Jaggaer support online or call (800) 233-1121, Option 2, for assistance.

Reset Your Password

First, visit the Jaggaer supplier portal login page. On the page, enter your email address in the Email field and click Next.
Next, click **Trouble Logging In?**

Click **Send Email** to reset your password.
You will receive an email from support@sciquest.com which contains a link you can use to reset your password. Click Reset Password to complete these steps.

You may now login to your portal using your updated credentials.